

Weekly Tech Tips

helpdesk@robertstechs.com • 319-364-3004

Did You Know?



There is a quick and easy way to send a screenshot to our Helpdesk. Sending a screenshot is the easiest way for us to understand what you're having issues with. When you only send a snip, it may not show enough of the screen for us to identify the problem. Check out next week's review article to refresh this process and answer our first trivia question!

Let Us Reward You!

Do you know of a business struggling with their IT needs? If so, we've got the solution! Go to www.robertstechs.com and refer them under our "About Us" section! They'll receive a free Network Assessment with no strings attached, and if they become a client, you'll be rewarded as well!

Trivia Rules and Information

Starting next week, we will be playing a Tech Trivia game with our Tech Tips. Each week, we'll have a question posted somewhere throughout our flyer. The question will pertain to information in one of our previous Tech Tips, and will be fairly specific. From the time the Tech Tip comes out on Wednesday until noon on Friday, you can submit your answer to info@robertstechs.com. Your answer MUST be the subject field of the e-mail. This is how we'll be able to go through all of the answers and remove incorrect entries.

Once we've gathered all of the correct answers, we'll draw a random name for the \$5 gift card to the featured location of the week.

These Tech Tips are "ongoing education" for all of our clients.

Our hope in providing these is to help reduce some day to day struggles of IT and working with computers.

Also, as tempting as it may be to just read the question, we'd like to remind everyone reading the articles each week when they come out is the best way to give yourself an advantage in quickly knowing the answer. As mentioned, our questions will be specific to content we've used in our Tech Tips. Good luck, and let the trivia begin!!

IT'S TRIVIA



Quote of the Week

"Every day, set your mind in the right direction. Find something to be grateful for."

-Joel Osteen

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